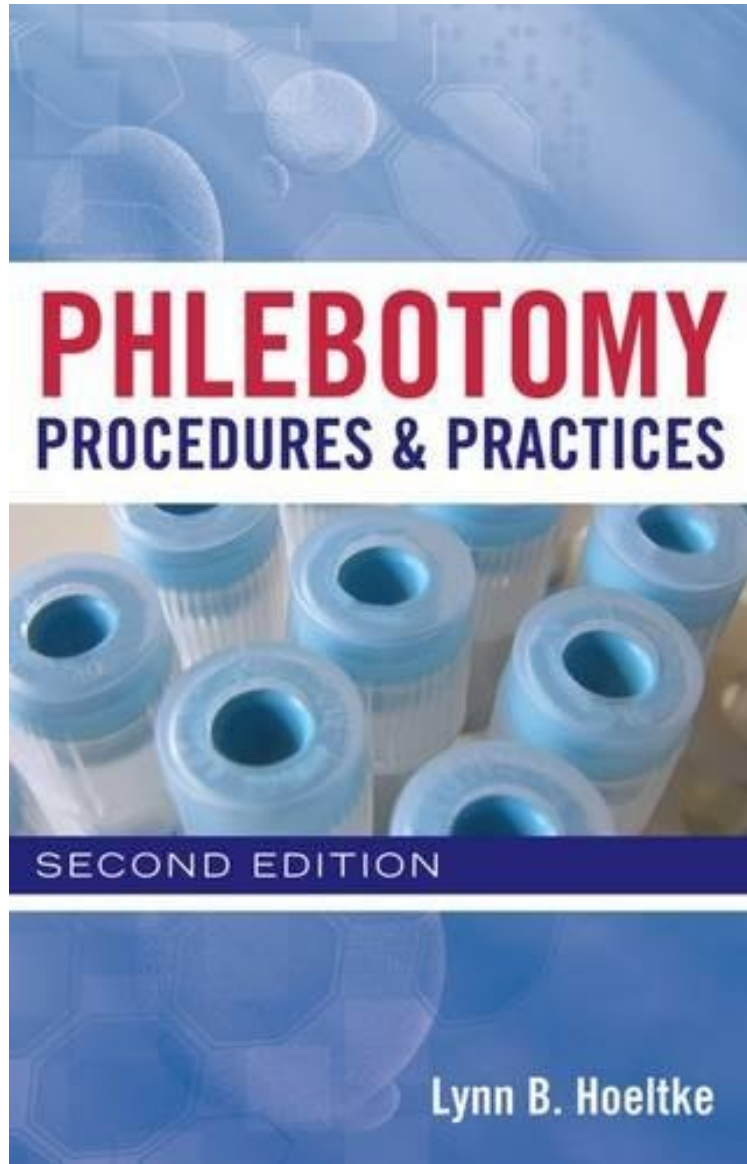


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List of Procedures. Preface. Learning Objectives. UNIT 1: VENIPUNCTURE PRINCIPLES. Focusing on the Patient. Customer Service. Patient Satisfaction. Universal Precautions, Body Substance Isolation, and Standard Precautions. Blood Components. Anticoagulants. Why So Many Choices in Types of Tubes. Blood Collection Equipment. Needle Safety. Cleaning of the Draw Site. Order of Drawing Tubes. UNIT 2 VENIPUNCTURE TECHNIQUE. Specimen Labeling. Test Request Form. Precautions in Blood Collection. Intravenous . Line. Vascular Access Device (Line). Handwashing. Latex Allergy. Collecting the Venipuncture Blood Sample. Criteria for Re-collection or Rejection of a Sample. Factors Affecting Laboratory Values. Chilling or Warming of Samples. Blood Cultures. Urine Collection. UNIT 3 MICROCOLLECTION. Microcollection Equipment. Capillary Puncture Blood Collection. Obtaining a Blood Sample from a Fingerstick. Obtaining a Blood Sample from Babies. References. Appendix A Phlebotomy Competency Assessment. Appendix B Phlebotomy Test Questions. Index. About the Author Lynn B. Hoeltke, M.B.A., M.T. (A.S.C.P.), P.B.T, D.L.M., works for a leading hospital laboratory in the Midwest. In addition to more than 40 years' experience in various laboratory leadership roles, Mr. Hoeltke has taught on the technical college level, developed and taught a nursing-based program for a hospital, and taught phlebotomy as a career development program for entry-level laboratory positions. He also has served as phlebotomy advisor with Evema Medical to develop infrared imaging as a tool to find veins for venipuncture, and he has consulted with several nursing homes and laboratories in teaching phlebotomy techniques to their staff. Mr. Hoeltke has published several magazine articles, has been a contributing textbook author for COMPREHENSIVE MEDICAL ASSISTING, and is the author of multiple phlebotomy texts, including THE CLINICAL LABORATORY MANUAL SERIES: PHLEBOTOMY, and PHLEBOTOMY: PROCEDURES AND PRACTICE by Delmar, Cengage Learning. He has also assisted in the production of a Phlebotomy Skills Video based on the procedures in his textbook.