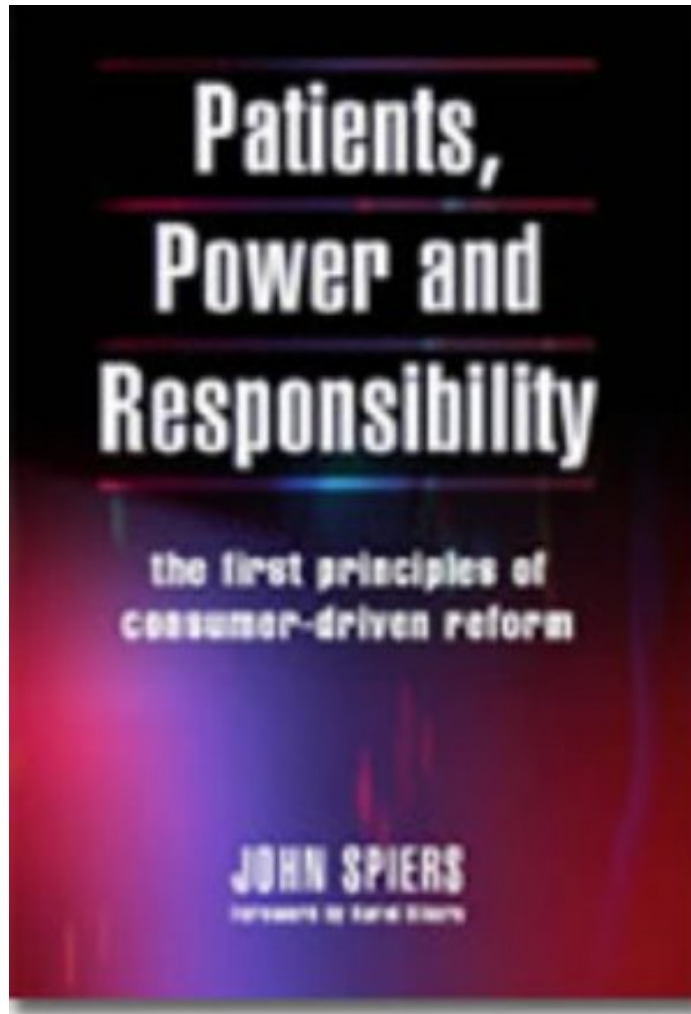


Patients, Power and Responsibility: The First Principles of Consumer-Driven Reform

John Spiers

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John Spiers : Patients, Power and Responsibility: The First Principles of Consumer-Driven Reform before purchasing it in order to gage whether or not it would be worth my time, and all praised Patients, Power and Responsibility: The First Principles of Consumer-Driven Reform:

Care pathways are being developed throughout the health service to improve the quality and effectiveness of care. Are

they being developed efficiently and making the most of the latest clinical computing systems? This is the first practical guide on how Information Technology and systems methods can support the development implementation and maintenance of "e-Pathways". Case studies throughout highlight team approaches to facilitation clinical knowledge management process analysis and redesign and computerisation - providing insights into how e-Pathways can be used to support high quality patient care. The information is presented in an easy-to-read style and requires no prior knowledge of IT systems. Doctors nurses and managers throughout primary and secondary care as well as healthcare information technology specialists and suppliers will find this to be essential reading. An accompanying CD-ROM includes supplementary information providing useful website links and additional material on specific topic areas.

'Every healthcare system around the world is struggling with change. Unprecedented demand, empowered patients, ageing populations, novel technologies and huge shortages in care staff due to the changing role of women in society have led to an almost constant crisis in many countries. How refreshing it is to read John Spiers' latest offering. Basically, its main premise is attractively simple. If we get out of the current rut in healthcare delivery we need visionaries to point the way. This book is an inspirational guide to the potential way forward.' Karol Sikora, in the Foreword